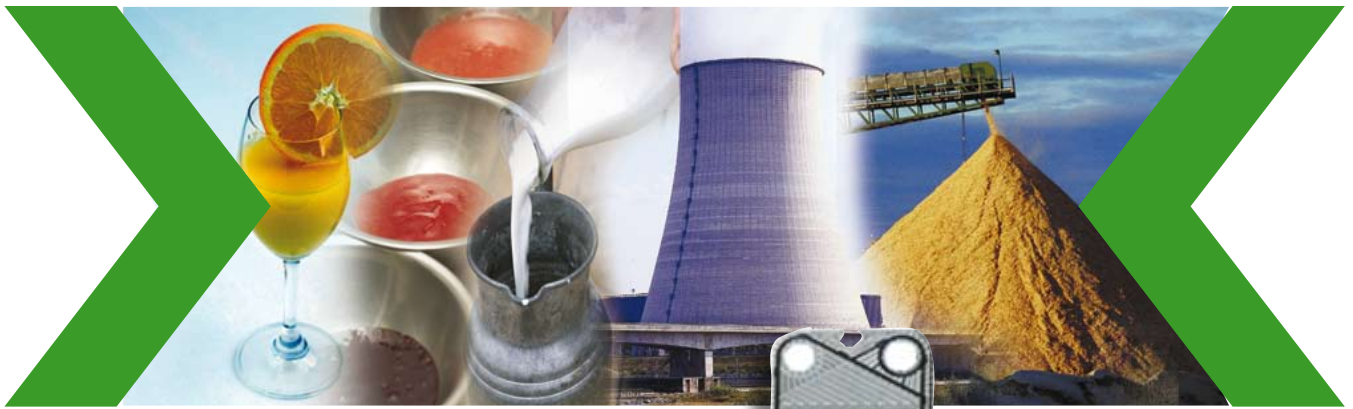


Plate Heat Exchanger Service & Support



Keeping Your Plate Heat Exchangers Like New

At APV, our goal is to keep your plate heat exchanger (PHE) up and running, and performing like new. That's why we have assembled one of the largest, most qualified teams of service technicians in the industry. With APV Service, you get only authentic APV replacement parts, ensuring the right fit for your unit and your process. Plus, you get our guarantee that your unit will be restored to its original performance specifications.

This isn't true of all PHE cleaning and servicing. Residual fouling left after a typical clean-in-place can reduce a plate heat exchanger's efficiency and cost you money. Poorly fitted gaskets lead to excessive maintenance, increase the likelihood of leaks and can cause product contamination. With APV Service, we keep you up and running and offer the most comprehensive, effective cleaning and repair available anywhere.

Genuine APV Parts

Designed specifically for APV units, these original plates and gaskets provide a more accurate fit than after-market offerings. The difference in performance can be dramatic. See the sidebar titled "The Benefits of Genuine APV Materials and Precision" to learn more.



Etched Gaskets

Our unique etched design ensures the right fit reducing leaks, fouling and downtime. Plus, precision-fit gaskets dramatically reduce the problems associated with frequently opening and closing the plate pack.

Unit Restreaming

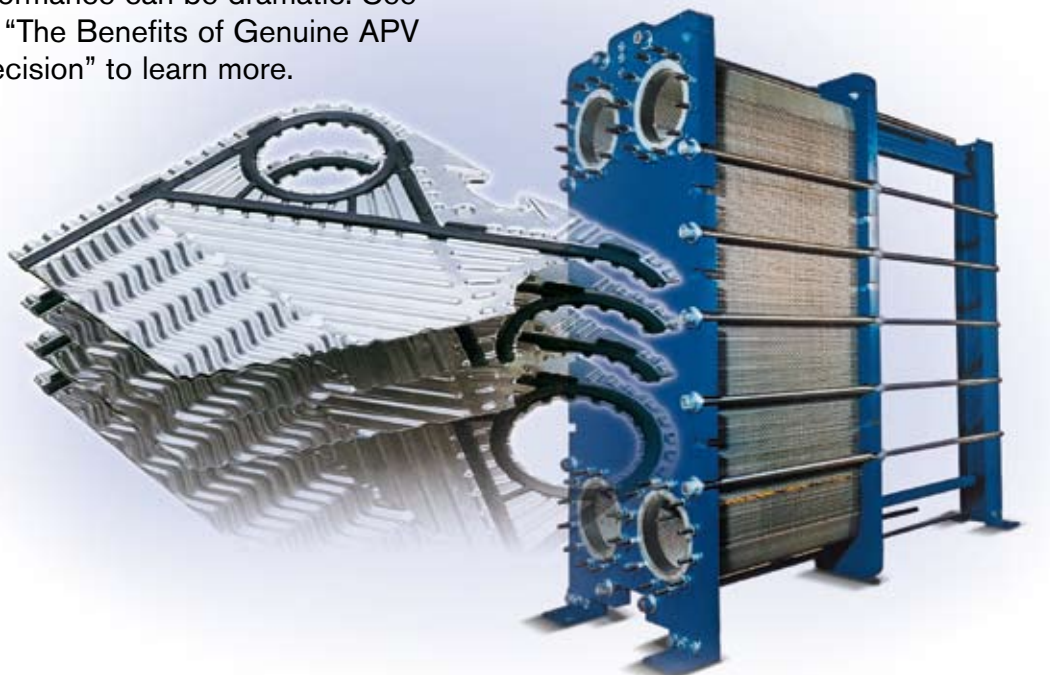
APV engineers will redesign your system configuration to meet your changing process requirements. With unmatched application experience, APV will maximize the flexibility of your PHE installation.

Unit Reconditioning

We clean and paint your frame to restore it to a like-new condition with new tie bars, bushings, and whatever needs replacement. This attention to detail reduces your downtime by maintaining superior performance.

Installation and Start-Up Services

Optimize the efficiency of your start-up with the help of APV experts.



Certified Operation and Maintenance Training Programs

APV experts will train your staff to identify high levels of plate and gasket-fatigue, and head off problems before they cause a shutdown.

24-Hour Service and Support

With APV service you have access to APV experts 24 hours a day, every day of the year.

Inventory Programs

A service contract option where APV stocks spare plates for your heat exchangers and ships them on demand.

Service Agreements

APV offers a variety of service contracts that can be tailored to your company's specific needs. From gasket replacement programs to complete maintenance agreements, we can develop a service plan that is right for you.

One Call Gets It All

Each of our four regional offices around the country are staffed with expert field technicians ready to assist with all of your service needs. For improved efficiency and productivity delivering greater profitability, contact the APV Services Center closest to you, or call (800) 462-6893 today.



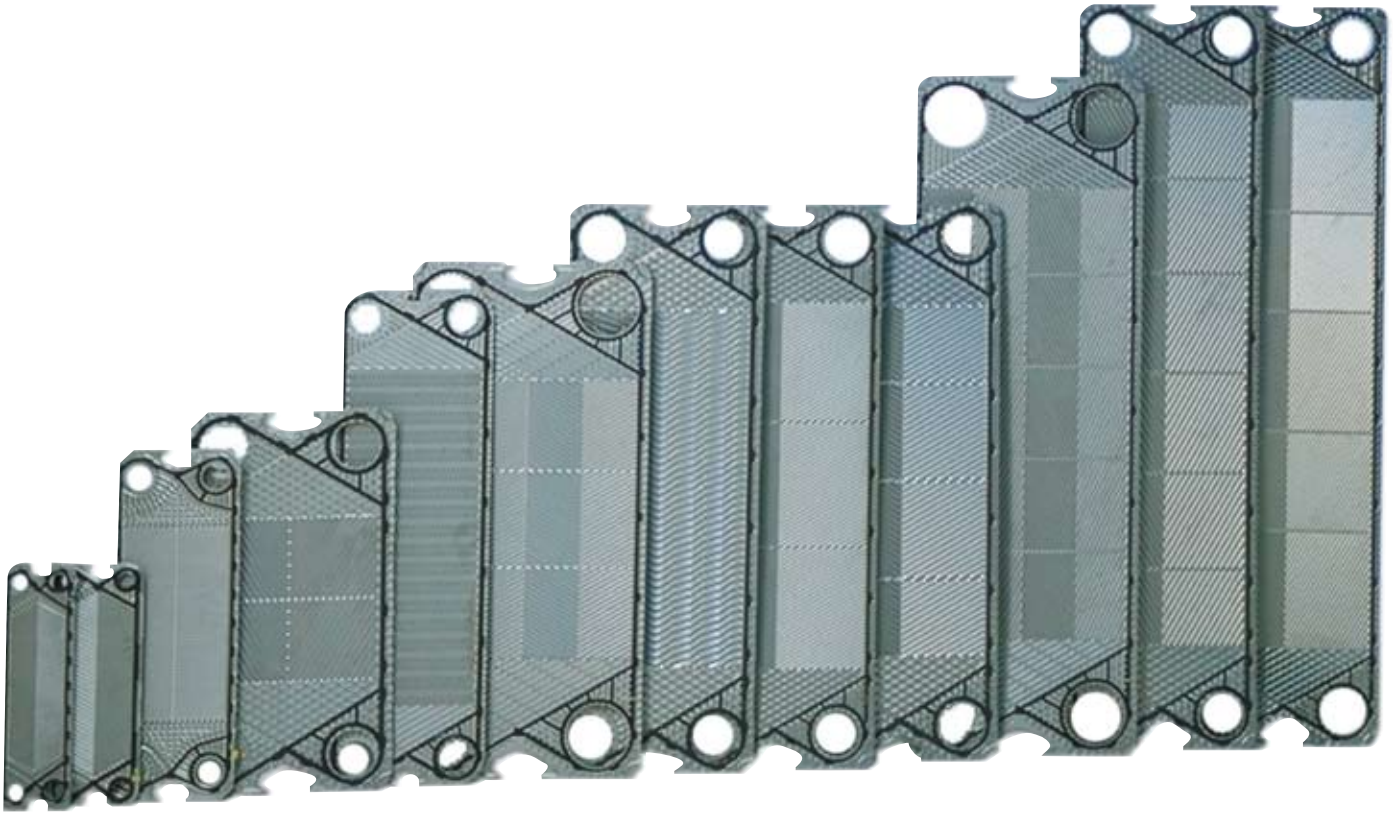
The Benefits of Genuine APV Materials and Precision

A genuine APV gasket maximizes mechanical and chemical resistant properties to ensure that it meets the process specification for which the PHE is intended. With over 1,000 different "recipes" for making the rubber used in PHE gaskets, the formula and manufacturing attention to detail are critical. At APV we know the exact recipes to make gaskets ideally suited to your applications. For strength; hardness/softness; elasticity; age-, heat- and wear-resistance; no one has more experience than APV.

We work as a team with rubber technologists to ensure that our final gaskets are completely compatible with the PHE frame and plate materials. Every delivery of raw gasket material we receive is checked against the original formula before our quality inspectors allow it to be used for gasket manufacture.

There are three key ways to make sure you are getting genuine APV gaskets.

- 1) **The trademark:** You'll always see our APV letters or logo.
- 2) **Meets or exceeds OEM specifications:** APV gaskets are clearly marked with material type and grade. Some copy gaskets don't provide this information, and if you replace with the wrong material and grade, poor performance can result.
- 3) **Precision for performance:** If a copy gasket varies from spec by even a few hundredths of an inch, plate damage can occur. Rubber is incompressible and when compressed into a too-small space, it can exert great, damaging force. Chemically inferior copy gaskets can also swell from the product/ service medium they come in contact with, which can also damage the plates. In some instances, even plate corrosion can occur. APV gaskets provide precision that delivers peace of mind.



APV Parts: (888) APV-4321
APV Service: (800) 462-6893



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For more information about our worldwide locations, approvals, certifications, and local representatives, please visit www.apv.com.

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